

Authority	A Council Unknown
Total Enquiries	1 (1)

A Council Unknown – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Premature	0 (1)	0 (0)	0 (1)
Not duly made or withdrawn	0 (0)	1 (0)	1 (0)
Total	0 (1)	1 (0)	1 (1)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	0 (0)	0 (0)	0 (0)	0% (0%)	27% (32%)
Community Care	0 (0)	0 (0)	0 (0)	0% (0%)	53% (51%)
Total	0 (0)				

Authority	Aberdeen City Council
Total Enquiries	7 (7)

Aberdeen City Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	0 (0)	0 (0)
Not duly made or withdrawn	0 (0)	0 (0)	0 (0)
Out of jurisdiction	0 (0)	0 (0)	0 (0)
Premature	0 (0)	3 (0)	0 (0)
Total	0 (0)	3 (0)	0 (0)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	4 (7)	4 (5)	0 (2)	0% (29%)	27% (32%)
Community Care	0 (0)	0 (0)	0 (0)	0% (0%)	53% (51%)
Total	4 (7)				

Authority	Aberdeenshire Council
Total Enquiries	13 (15)

Aberdeenshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	0 (0)	0 (0)
Premature	0 (0)	2 (1)	2 (1)
Withdrawn	0 (0)	1 (0)	1 (0)
Total	0 (0)	3 (1)	3 (1)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	9 (11)	8 (7)	1 (4)	11% (36%)	27% (32%)
Community Care	1 (3)	0 (1)	1 (2)	100% (67%)	53% (51%)
Total	10 (14)				

Authority	Angus Council
Total Enquiries	8 (11)

Angus Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	0 (0)	0 (0)
Premature	1 (0)	1 (0)	2 (0)
Total	1 (0)	1 (0)	2 (0)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	6 (7)	4 (5)	2 (2)	50% (29%)	27% (32%)
Community Care	0 (4)	0 (1)	0 (3)	0% (75%)	53% (51%)
Total	6 (11)				

Authority	Argyll and Bute Council
Total Enquiries	5 (2)

Argyll and Bute Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	0 (0)	0 (0)
Premature	0 (0)	0 (1)	0 (1)
Total	0 (0)	0 (1)	0 (1)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold
Crisis	4 (0)	3 (0)	1 (0)	25% (0%)	27% (32%)
Community Care	1 (1)	0 (1)	1 (0)	100% (67%)	53% (51%)
Total	5 (1)				

Authority	Clackmannanshire Council
Total Enquiries	56 (13)

Clackmannanshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Premature	2 (1)	0 (0)	2 (1)
Referred back to council	0 (1)	0 (0)	0 (1)
Resolved	0 (0)	1 (0)	1 (0)
Total	2 (2)	1 (0)	3 (2)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	32 (7)	28 (4)	4 (3)	14% (43%)	27% (32%)
Community Care	18 (4)	4 (1)	14 (3)	78% (75%)	53% (51%)
Total	50 (11)				

Authority	Dumfries and Galloway Council
Total Enquiries	11 (11)

Dumfries and Galloway Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (0)	1 (0)	1 (0)
Premature	0 (1)	0 (1)	0 (2)
Total	0 (1)	1 (1)	1 (2)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	4 (3)	4 (2)	0 (1)	0% (33%)	27% (32%)
Community Care	6 (6)	3 (2)	3 (4)	50% (67%)	53% (51%)
Total	10 (9)				

Authority	Dundee City Council
Total Enquiries	17 (22)

Dundee City Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	1 (0)	1 (0)
Not duly made or withdrawn	1 (1)	0 (1)	1 (2)
Premature	0 (0)	2 (2)	2 (2)
Resolved	1 (0)	0 (0)	1 (0)
Total	2 (1)	3 (3)	5 (4)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	6 (12)	4 (4)	2 (8)	33% (67%)	27% (32%)
Community Care	6 (6)	4 (4)	2 (2)	33% (33%)	53% (51%)
Total	12 (18)				

Authority	East Ayrshire Council
Total Enquiries	19 (12)

East Ayrshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	2 (0)	0 (0)	2 (0)
Premature	1 (0)	0 (1)	1 (1)
Out of Jurisdiction	0 (1)	0 (0)	0 (1)
Total	3 (1)	0 (1)	3 (2)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	6 (6)	3 (4)	3 (2)	50% (33%)	27% (32%)
Community Care	11 (4)	2 (2)	9 (2)	82% (50%)	53% (51%)
Total	17 (10)				

Authority	East Dunbartonshire Council
Total Enquiries	22 (14)

East Dunbartonshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	1 (0)	0 (0)	1 (0)
Not duly made or withdrawn	0 (0)	0 (1)	0 (1)
Out of Jurisdiction	0 (1)	0 (0)	0 (1)
Premature	0 (1)	1 (0)	1 (1)
Total	1 (2)	1 (1)	2 (3)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	8 (6)	8 (5)	0 (1)	0% (17%)	27% (32%)
Community Care	10 (5)	7 (2)	3 (3)	30% (60%)	53% (51%)
Total	18 (11)				

Authority	East Lothian Council
Total Enquiries	6 (3)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	6 (3)	5 (3)	1 (0)	17% (0%)	27% (32%)
Community Care	0 (0)	0 (0)	0 (0)	0% (0%)	53% (51%)
Total	6 (3)				

Authority	East Renfrewshire Council
Total Enquiries	4 (1)

East Renfrewshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Out of Jurisdiction	0 (0)	1 (0)	1 (0)
Total	0 (0)	1 (0)	1 (0)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	0 (0)	0 (0)	0 (0)	0% (0%)	27% (32%)
Community Care	3 (1)	2 (1)	1 (0)	33% (0%)	53% (51%)
Total	3 (1)				

Authority	Falkirk Council
Total Enquiries	18 (13)

Falkirk Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (0)	1 (0)	1 (0)
Out of Jurisdiction	1 (0)	0 (0)	1 (0)
Premature	3 (2)	6 (2)	9 (4)
Total	4 (2)	7 (2)	11 (4)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	4 (7)	1 (3)	3 (4)	75% (57%)	27% (32%)
Community Care	3 (2)	2 (2)	1 (0)	33% (0%)	53% (51%)
Total	7 (9)				

Authority	Fife Council
Total Enquiries	98 (76)

Fife Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (1)	0 (0)	0 (1)
Not duly made or withdrawn	0 (0)	3 (1)	3 (1)
Out of Jurisdiction	0 (0)	1 (0)	1 (0)
Premature	0 (1)	12 (16)	12 (17)
Resolved	1 (0)	0 (0)	1 (0)
Total	1 (2)	16 (17)	17 (19)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	69 (47)	60 (36)	9 (11)	13% (23%)	27% (32%)
Community Care	11 (10)	2 (5)	9 (5)	82% (50%)	53% (51%)
Total	80 (57)				

Authority	Glasgow City Council
Total Enquiries	312 (305)

Glasgow City Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (1)	0 (2)	0 (3)
Not duly made or withdrawn	9 (8)	24 (14)	33 (22)
Outcome not achievable	0 (0)	0 (1)	0 (1)
Out of Jurisdiction	1 (1)	0 (0)	1 (1)
Premature	6 (4)	7 (16)	13 (20)
Referred back to council	1 (0)	0 (0)	1 (0)
Resolved	2 (0)	0 (0)	2 (0)
Total	19 (14)	31 (33)	50 (47)

Application Type	Total Decision	Not Upheld	Upheld	Referred back to Council	Uphold Rate	National Average Uphold Rate
Crisis	148 (152)	96 (104)	51 (48)	1 (0)	34% (32%)	27% (32%)
Community Care	115 (106)	53 (48)	62 (58)	0 (0)	54% (55%)	53% (51%)
Total	263 (258)					

Authority	Inverclyde Council
Total Enquiries	7 (8)

Inverclyde Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (1)	1 (0)	1 (1)
Referred back to council	0 (0)	0 (0)	0 (0)
Total	0 (1)	1 (0)	1 (1)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	1 (2)	1 (2)	0 (0)	0% (0%)	27% (32%)
Community Care	5 (5)	3 (2)	2 (3)	40% (60%)	53% (51%)
Total	6 (7)				

Authority	Midlothian Council
Total Enquiries	12 (5)

Midlothian Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Premature	0 (0)	1 (0)	1 (0)
Resolved	1 (0)	0 (0)	1 (0)
Total	1 (0)	2 (0)	2 (0)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	6 (0)	6 (0)	0 (0)	0% (0%)	27% (32%)
Community Care	4 (5)	4 (4)	0 (1)	0% (20%)	53% (51%)
Total	10 (5)				

Authority	North Ayrshire Council
Total Enquiries	18 (9)

North Ayrshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	0 (1)	0 (1)
Not duly made or withdrawn	1 (0)	0 (0)	1 (0)
Out of Jurisdiction	1 (1)	0 (0)	1 (1)
Premature	1 (1)	7 (0)	8 (1)
Total	3 (2)	7 (1)	10 (3)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	7 (3)	6 (1)	1 (2)	14% (67%)	27% (32%)
Community Care	0 (3)	0 (1)	0 (2)	0% (67%)	53% (51%)
Total	7 (6)				

Authority	North Lanarkshire Council
Total Enquiries	65 (68)

North Lanarkshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (0)	3 (2)	3 (2)
Out of Jurisdiction	1 (0)	0 (0)	1 (0)
Premature	0 (1)	4 (3)	4 (4)
Referred back to council	0 (0)	0 (1)	0 (1)
Resolved	0 (1)	1 (0)	1 (1)
Total	1 (2)	8 (6)	9 (8)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	43 (45)	32 (27)	11 (18)	26% (40%)	27% (32%)
Community Care	14 (15)	7 (3)	7 (12)	50% (80%)	53% (51%)
Total	57 (60)				

Authority	Perth and Kinross Council
Total Enquiries	21 (15)

Perth and Kinross Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (0)	2 (1)	2 (1)
Premature	1 (0)	0 (0)	1 (0)
Resolved	1 (0)	0 (0)	1 (0)
Total	2 (0)	2 (1)	4 (1)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	16 (9)	13 (8)	3 (1)	23% (11%)	27% (32%)
Community Care	1 (5)	1 (3)	0 (2)	0% (40%)	53% (51%)
Total	17 (14)				

Authority	Renfrewshire Council
Total Enquiries	31 (20)

Renfrewshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (1)	0 (1)	0 (2)
Not duly made or withdrawn	1 (1)	1 (1)	2 (2)
Premature	1 (3)	0 (1)	1 (4)
Resolved	1 (1)	0 (0)	1 (1)
Total	3 (6)	1 (3)	4 (9)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	10 (5)	8 (4)	2 (1)	20% (20%)	27% (32%)
Community Care	16 (6)	11 (4)	5 (2)	31% (33%)	53% (51%)
Total	26 (11)				

Authority	Scottish Borders Council
Total Enquiries	4 (4)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	0 (0)	0 (0)	0 (0)	0% (0%)	27% (32%)
Community Care	4 (4)	1 (4)	3 (0)	75% (33%)	53% (51%)
Total	4 (4)				

Authority	South Ayrshire Council
Total Enquiries	19 (26)

South Ayrshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (1)	0 (0)	0 (1)
Not duly made or withdrawn	1 (0)	0 (1)	1 (1)
Premature	0 (1)	4 (1)	4 (2)
Referred back to council	1 (0)	0 (0)	1 (0)
Resolved	0 (0)	1 (0)	1 (0)
Total	2 (2)	5 (2)	7 (4)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	8 (19)	7 (14)	1 (5)	13% (26%)	27% (32%)
Community Care	4 (3)	4 (2)	0 (1)	0% (33%)	53% (51%)
Total	12 (22)				

Authority	South Lanarkshire Council
Total Enquiries	42 (16)

South Lanarkshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	1 (0)	1 (0)
Not duly made or withdrawn	2 (0)	2 (0)	4 (0)
Premature	0 (2)	4 (3)	4 (5)
Total	2 (2)	7 (3)	9 (5)

Application Type	Total Decision	Not Upheld	Upheld	Referred back to Council	Uphold Rate	National Average Uphold Rate
Crisis	23 (7)	14 (5)	8 (2)	1 (0)	35% (29%)	27% (32%)
Community Care	11 (4)	6 (3)	5 (1)	0 (0)	45% (25%)	53% (51%)
Total	34 (11)					

Authority	Stirling Council
Total Enquiries	6 (5)

Stirling Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Premature	1 (1)	0 (0)	1 (1)
Total	1 (1)	0 (0)	1 (1)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	5 (1)	5 (1)	0 (0)	0% (0%)	27% (32%)
Community Care	1 (3)	0 (1)	1 (2)	100% (67%)	53% (51%)
Total	6 (4)				

Authority	The City of Edinburgh Council
Total Enquiries	170 (67)

The City of Edinburgh Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	1 (2)	9 (2)	10 (4)
Out of Jurisdiction	2 (0)	0 (0)	2 (0)
Premature	0 (1)	9 (9)	9 (10)
Referred back to council	1 (0)	1 (1)	2 (1)
Resolved	1 (0)	0 (0)	1 (0)
Total	5 (3)	19 (12)	24 (15)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	119 (35)	76 (21)	43 (14)	36% (40%)	27% (32%)
Community Care	25 (17)	11 (13)	14 (4)	56% (24%)	53% (51%)
Total	144 (52)				

Authority	The Highland Council
Total Enquiries	13 (24)

The Highland Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (3)	1 (0)	1 (3)
Premature	0 (2)	3 (1)	3 (3)
Resolved	1 (0)	0 (0)	1 (0)
Total	1 (5)	4 (1)	5 (6)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	6 (11)	3 (6)	3 (5)	50% (45%)	27% (32%)
Community Care	2 (7)	0 (4)	2 (3)	100% (43%)	53% (51%)
Total	8 (18)				

Authority	West Dunbartonshire Council
Total Enquiries	11 (7)

West Dunbartonshire Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Advice only	0 (0)	2 (1)	2 (1)
Premature	4 (0)	2 (2)	6 (2)
Referred back to council	0 (1)	0 (0)	0 (1)
Total	4 (1)	4 (3)	8 (4)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	1 (0)	1 (0)	0 (0)	0% (0%)	27% (32%)
Community Care	2 (3)	0 (1)	2 (2)	100% (67%)	53% (51%)
Total	3 (3)				

Authority	West Lothian Council
Total Enquiries	22 (20)

West Lothian Council – cases closed pre-decision			
Outcome	Community Care	Crisis	Total
Not duly made or withdrawn	0 (0)	4 (1)	4 (1)
Premature	1 (2)	1 (3)	2 (5)
Resolved	0 (0)	1 (0)	1 (0)
Total	1 (2)	6 (3)	7 (6)

Application Type	Total Decision	Not Upheld	Upheld	Uphold Rate	National Average Uphold Rate
Crisis	13 (12)	11 (11)	2 (1)	15% (8%)	27% (32%)
Community Care	3 (2)	1 (0)	2 (2)	67% (100%)	53% (51%)
Total	16 (14)				