

Value of contracts let by the Scottish Public Services Ombudsman

Current Suppliers	Service provided	Contract start date	Contract durations (months)	Expiry / review date	Annual Expenditure 2018-2019
Adviser - Learning and Development	SPSO adviser	Annual	12	Annual	£5,249.18
Audit Scotland (Deloitte)	Auditors - External	01/04/2016	60	Completion of 2020/21 Audit	£17,637.00
Scottish Legal Aid Board	Auditors - Internal	01/01/2012	36	01/10/2019	£6,000.00
Adviser - Accountancy Support	Accountant	01/02/2005	Agreed on termination	Agreed on termination	£5,550.00
Advisers - Anderson Strathern	Legal Services (casework and non-casework)	01/05/2017	24	01/05/2019	£9,664.40
Advisers - Health (clinical)	Scottish advisers	Annual	12	Annual	£31,575.25
Advisers - Health (clinical)	SPSO advisers	Annual	12	Annual	£87,706.57
Advisers - Health (clinical)	UK advisers	Annual	12	Annual	£52,771.73
Advisers - Equality and diversity	SPSO advisers	Annual	12	Annual	£0.00
Advisers - Planning	SPSO advisers	Annual	12	Annual	£22,074.40
Advisers - Social Work	SPSO advisers	Annual	12	Annual	£10,994.95
Advisers - Environmental Health and Water	SPSO advisers	Annual	12	Annual	£1,760.00
Adviser - Clinical Lead	SPSO adviser	Annual	12	Annual	£15,770.03
Moorepay	Payroll Services	01/11/2006	Agreed on termination	Automatic renewal	£6,229.02
(ICRS and) CA Compliance	Independent Customer Complaint Reviewer	01/10/2018	36	01/10/2021	£17,043.45
GP Plant	Equipment maintenance - Interior plants (H&S - office humidity)	30/11/2018	12	30/11/2019	£1,231.32
Compute Application Service (CAS) - Workpro	IT - case management system licence fees/maintenance/development	27/03/2015	12	Automatic renewal	£118,279.15
General software applications	IT - software (adobe, SAGE, Harmon.ie, etc)	Various	Various	Various	£2,962.47
Scottish Government (iTECS)	IT - services (SCOTS connect charge)	06/03/2009	SLA	Automatic renewal	£68,883.60
Broadstone	Insurance - Life Assurance Broker	01/10/2018	12	29/10/2019	£200.00
MetLife Europe d.a.c	Insurance - Life Assurance	01/10/2018	12	30/10/2019	£6,004.55
Arthur Gallagher / Hiscox	Insurance - Office	03/12/2018	12	29/10/2019	£3,518.86
CF Corporate - Northern Services	Equipment hire - franking machine (BH)	03/12/2018	75	01/03/2024	£307.20
Courier - Eagle	Postage - Courier Service	18/09/2015	36	01/10/2019	£16,321.54
Emma Quinn Design	Comms - design services	01/04/2016	36	01/03/2019	£6,864.00
Press Data	Comms - press cuttings service of SPSO articles	29/09/2006	12	Automatic renewal	£2,496.60
Language Line Services	Comms - translation services	05/02/2007	36	25/03/2019	£6,050.63
Champion Internet Solutions	Comms - Website maintenance and development service	01/04/2016	36	01/03/2020	£3,138.00
Bright Solid	Domain name registration	02/12/2015	12	Automatic renewal	£54.00
Calico	Domain name registration	04/03/2019	12	Automatic renewal	£96.00
Rackspace	IT - Website Hosting	16/12/2015	12	Automatic renewal	£6,292.08
BT	Telephony - broadband	10/06/2016	7 days written notice	Automatic renewal	£430.67
Vodafone	Telephony - Mobile - Scot Gov Group Contract	01/11/2008	12	Automatic renewal	£1,101.44
GB Technologies	Telephony - lines	01/12/2019	60	01/12/2023	£6,214.23
Landlord - C&W Assets	Building rental service charge and insurance (BH)	15/08/2018	10 year lease	15/08/2028	£69,872.40
City of Edinburgh Council	Building - Council Tax (BH)	15/08/2018	SLA	Automatic renewal	£6,955,339.00
Clear Business	Building - Water supply and waste charges (BH)	14/09/2018	36	14/09/2021	£6,377.91
Total Gas	Building - Electricity supply (BH)	01/10/2018	36	31/02/22	£7,261.12
Changeworks	Waste - recycling services (BH)	01/12/2018	12	01/12/2021	£2,349.02
Mitie Cleaning and Environment	Cleaning - office (BH)	01/12/2019	12	01/12/2019	£5,204.90
Pro Window	Cleaning - windows (BH)	01/02/2019	36	01/02/2022	£225.00
Paper Shredding Services	Waste - confidential paper waste (BH)	28/08/2015	36	01/10/2019	£504.00
Mitie Security	Building Security - Keyholder duties (BH)	03/12/2018	12	03/12/2019	£3,789.00
Advisers - Law at work	H&S professional advice	22/02/2019	12	22/02/2020	£720.00
JL Com	Building Security - CCTV, Intruder/Fire/Panic alarms (BH)	01/12/2019	12	01/12/2020	£2,842.80
GB Technologies	Telephony - equipment/systems maintenance (BH)	01/12/2018	60	01/12/2023	£7,608.62



Contracts Terminated Dec 2018 following office move

ADT	Building Security - CCTV, Intruder/Fire/Panic alarms	03/06/2013	Terminated	£2,387.47
Apex Rapid Cleaning	Cleaning - office	23/11/2013	Terminated	£12,677.00
Changeworks	Waste - recycling services	14/01/2014	Terminated	£1,917.85
City of Edinburgh Council	Building - Council Tax	06/04/2009	Terminated	£37,801.78
G4S	Building Security - Keyholder duties	01/11/2014	Terminated	£258.38
Greenleaf	Waste - bathroom hygiene and services	01/11/2014	Terminated	£522.00
Kinex	Building - Water supply and waste charges	16/01/2016	Terminated	£1,970.10
Landlord - Citibase	Building rental, maintenance and services	01/04/2017	Terminated	£22,260.00
Landlord - Melville Development	Building rental and insurance		Terminated	£99,625.80
Paper Shredding Services	Waste - confidential paper waste	01/11/2014	Terminated	£2,400.00
Robert Brines	Cleaning - windows		Terminated	£600.00
Total Gas	Building - Electricity supply	19/04/2017	Terminated	£8,396.74
Total Gas	Building - Gas supply	28/02/2016	Terminated	£2,322.30
Ricoh	Equipment hire/maintenance - colour copiers	01/03/2016	Terminated	£2,977.35
Benholm Interior Plants	Equipment maintenance - Interior plants (H&S - office humidity)	22/10/2010	Terminated	£349.13
CF Corporate	Equipment hire - franking machine	01/08/2014	Terminated	£291.04
Citibase	Telephony - lines	01/04/2017	Terminated	£274.99
GB Technologies	Telephony - equipment/systems maintenance	30/09/2014	Terminated	£132.17
Northern Services	Postage - Franking Ink cassettes and franking maintenance	01/08/2014	Terminated	£624.00
Pitney Bowes	Postage - Franking	17/05/2005	Terminated	£6,459.63
Otis	Building maintenance and services - Lift	01/10/2005	Terminated	£2,172.44
E-on	Building - Electricity supply (BH)	01/08/2018	Terminated	£886.42
BNP Parabis	equipment hire/maintenance - copier/scanner	18/11/2015	Terminated	£418.84