

## Value of contracts let by the Scottish Public Services Ombudsman

Current Suppliers	Service provided	Contract start date	Contract durations (months)	Expiry / review date	Annual Expenditure 2019-2020
Adviser - Accountancy Support	Accountant	01/02/2005	Agreed on termination	Agreed on termination	£6,480.00
Advisers - Anderson Strathern	Advisers - Legal Services (casework and non-casework)	01/05/2017	24	01/05/2019	£17,526.40
Advisers - Health (clinical)	Advisers - Scotland register	Annual	12	Annual	£35,318.00
Adviser - Clinical Lead	Advisers - SPSO	Annual	12	Annual	£23,278.50
Adviser - Learning and Development	Advisers - SPSO	Annual	12	Annual	£4,223.20
Advisers - Environmental Health and Water	Advisers - SPSO	Annual	12	Annual	£2,878.40
Advisers - Equality and diversity	Advisers - SPSO	Annual	12	Annual	£0.00
Advisers - Health (clinical)	Advisers - SPSO	Annual	12	Annual	£113,469.76
Advisers - Planning	Advisers - SPSO	Annual	12	Annual	£18,991.54
Advisers - Social Work	Advisers - SPSO	Annual	12	Annual	£12,062.50
Advisers - Health (clinical)	Advisers - UK register	Annual	12	Annual	£47,780.98
Audit Scotland (Deloitte)	Auditors - External	01/04/2016	60	Extended to completion of 2021/22 Audit	£17,950.00
Scottish Legal Aid Board	Auditors - Internal	01/04/2020	36	01/04/2023	£6,000.00
IMMS Security Systems	Building - Security - CCTV, Intruder/Fire/Panic alarms	10/02/2020	36	09/02/2023	£240.00
Mitie Cleaning and Environment	Building - Cleaning office	01/06/2020	12	31/05/2021	£25,954.61
Pro Window	Building - Cleaning windows	01/02/2019	12	01/02/2022	£1,350.00
City of Edinburgh Council	Building - Council Tax	15/08/2018	SLA	Automatic renewal	£115,790.20
Total Gas	Building - Electricity supply	01/10/2018	36	31/02/22	£13,782.51
CF Corporate - Northern Services	Building - Post franking machine equipment hire	03/12/2018	75	01/03/2024	£614.40
Royal Mail	Building - Post collection	01/12/2018	36	01/12/2021	£944.00
Northern Services	Building - Post franking machine ink cassettes and maintenance	01/12/2018	36	01/12/2021	£300.00
Landlord - C&W Assets	Building - Rent, service charge and insurance	15/08/2018	10 year lease	15/08/2028	£163,039.69
Mitie Security	Building - Security - Key holder duties	03/12/2019	12	03/12/2020	£10,173.60
GB Technologies	Building - Telephony equipment/systems maintenance	01/12/2018	60	01/12/2023	£20,959.64
GB Technologies	Building - Telephony lines	01/12/2019	60	01/12/2023	£4,243.13
BT	Building - Telephony redcare line	01/12/2018	7 days written notice	Cancelled 16/07/20	£312.84
Paper Shredding Services	Building - Waste - confidential paper waste	05/06/2020	36	31/05/2023	£1,728.00
Changeworks	Building - Waste - recycling services	01/02/2020	12	01/12/2021	£6,268.94
Clear Business	Building - Water supply and waste charges	14/09/2018	36	14/09/2021	£8,194.23
Bright Solid	Comms - Domain name registration	02/12/2015	12	Automatic renewal	£54.00
Calico	Comms - Domain name registration	04/03/2019	12	Automatic renewal	£96.00
Press Data	Comms - press cuttings service of SPSO articles	29/09/2006	12	Automatic renewal	£2,023.20
Language Line Services	Comms - translation services	05/02/2007	36	01/10/2019	£3,486.21
Rosedean Group (Champion Internet Solutions)	Comms - Website maintenance and development service	01/04/2020	36	01/04/2023	£4,104.00
GP Plants	H&S - Interior plants for office humidity and mental wellbeing	30/11/2018	36	30/11/2021	£1,642.00
Advisers - Law at work	H&S - Professional advice	06/03/2020	12	05/03/2021	£3,876.00
CA Compliance	Independent Customer Complaint Reviewer	01/10/2018	36	01/10/2021	£17,484.50
MetLife Europe d.a.c	Insurance - Life Assurance	29/10/2019	12	Annual	£7,337.60
Broadstone	Insurance - Life Assurance Broker	29/10/2019	12	Annual	£200.00
Arthur Gallagher	Insurance - Office	29/10/2019	12	Annual	£3,521.86
Computer Application Service (CAS) - Workpro	IT - case management system licence fees/maintenance/development	27/03/2015	12	Automatic renewal	£128,804.18
Scottish Government (iTECS)	IT - services (SCOTS connect charge)	06/03/2009	SLA	Automatic renewal	£88,004.18
General software applications	IT - software (adobe, SAGE, Harmon.ie, etc.)	Various	Various	Various	£2,338.80
Rackspace	IT - Website Hosting	16/12/2015	12	Terminated 31/10/2019	£4,257.16
Rosedean Group	IT - Website Hosting	01/11/2019	36	01/11/2022	£9,186.00
Moorepay	Payroll Services	01/11/2006	Agreed on termination	Automatic renewal	£7,143.07
Courier - Eagle	Postage - Courier Service	16/01/2020	36	16/01/2023	£14,291.53
Royal Mail	Postage - SPSO freepost/response	01/12/2018	36	01/12/2021	£1,987.25
Vodafone	Telephony - Mobile - Scot Gov Group Contract	01/11/2008	12	Automatic renewal	£1,234.55