

Public Services Reform (Scotland) Act 2010
Duties to provide information on certain expenditure

Payee	Description	Annual Expenditure (£)
Public Relations		
Service Point	Printing of publications	17,797
David Winters & Son Ltd	Leaflets	335
Lexis Nexis Butterworths	SPSO Act Amendments	2,512
Inigo Media Ltd	Website Design and Support	2,487
Texthelp	Browse Aloud Licence – website accessibility	5,994
Bright Solid	Website Host Fees	94
Rackspace	Website Host Fees	3,856
Craigforth Consultancy and Research	Survey of Complainants' Views	1,901
Newspaper Licensing Agency	Copying and Accessing of Newspaper Content	3,120
Various Travel (inc flights, trains & taxi fares)	Outreach Travel	402
Park Inn	Outreach Accommodation	255
Graphic Design	Design of leaflets etc	7798
Scotland's National Disability Information Service	Accessibility Support	86
Scottish Care Commission	Accessibility Support	235
Copyright Licence Agency	Support in minimising risk of breaching copyright	464
Beetroot Blue	Outreach Catering	126
Pressdata	Media analysis services, Press Cuttings	5515
Citizens Advice Bureau	Outreach stand at conference	710
Radisson SAS Hotel	Council Liaison Officers Meeting	3,408
Yo Promotions	SPSO Stationery	338
Language Line	Translating and Interpreting Services	3,394
Newzapp	Email Marketing Software	1,196
	Total	62,023
Overseas Travel		
Easy Jet	Amsterdam, meeting with Ombudsman	105
	Total	105
Hospitality and Entertainment		
Local suppliers	Conferences	1,073
	Working Lunches	619
	Total	1,692

External Consultancy		
Moorepay	Payroll Support	3,434
Hay Group	HR Support	646
Law at Work	HR Support	4,155
Investors in People	HR Support	3,359
Blythwood Group Limited	HR Support	300
ELP Solicitors	HR Support	411
Audit Scotland	External Audit Fees	19,992
Bright Solid	Also shown in public relations (above)	94
Rackspace	Also shown in public relations (above)	3,856
Anderson Strathern	Legal Support	4,910
Brodies LLP Solicitors	Legal Support	2,325
Julie Murphy	Financial Support	4,116
Parliamentary Health Service Ombudsman	Case Consultants	21,519
Ros Gardner Associates	Service Delivery Reviewer	24,513
Internal Professional Advisers	Various Expert Advice	79,455
Total		173,085
Members or employees who received remuneration in excess of £150,00		
None		

Payments with a value in excess of £25,000															
Individual payments in excess of £25,000															
Date	Payee	Subject Matter	Total	April	May	June	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March
2010/11	BTW Shiells	Property Rent	160,650	0	39,950	0	39,950	0	0	0	39,950	0	0	40,800	0
Multiple payments – cumulative total exceeds £25,000; individual payments not exceeding £25,000															
None															