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Complaints Determined by Outcome		The Golden Jubilee National Hospital	Sector Total
2009-10	Discontinued before investigation	0	176
	Discretionary decision not to pursue Other	0	1 7
	Out of jurisdiction	0	60
	Premature	0	319
	Determined after detailed consideration	0	319
	Report issued: fully upheld	0	33
	Report issued: not upheld	0	9
	Report issued: partially upheld	0	32
	Total	0	951
2010-11	Premature	0	260
	Out of Jurisdiction	0	59
	Outcome Not Achievable	0	25
	No Decision Reached	1	268
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	Fully Upheld	0	65
	Partly Upheld	0	50 50