

## SPSO decision report



**Case:** 201003485, Grampian NHS Board

**Sector:** health

**Subject:** clinical treatment / diagnosis

**Outcome:** not upheld, no recommendations

### Summary

Ms C raised concerns about the treatment she received at Dr Gray's Hospital, Elgin. She said that there was a delay in diagnosing that she had a pancreatic cyst and that she was only informed of the true diagnosis when she was transferred to Aberdeen Royal Infirmary. Our investigation concluded that it was reasonable for staff to initially believe that Ms C was suffering from an ovarian cyst and the true diagnosis was only discovered once the pathology results had been reported on. By this time, Ms C had already been transferred to Aberdeen Royal Infirmary.