

SPSO decision report



Case: 201004965, Stirling Council
Sector: local government
Subject: maintenance and repair of roads
Outcome: not upheld, no recommendations

Summary

Mrs C complained that work undertaken by the council had resulted in an increase in the amount of water collecting at the rear of her property. The council visited the site and told her that they did not consider that the work carried out had increased this. We found that the council had reasonably investigated whether an increase in the amount of water collecting had occurred and that there was no objective evidence that the amounts had in fact increased.