

SPSO decision report



Case: 201100084, Renfrewshire Council
Sector: local government
Subject: traffic regulation and management
Outcome: not upheld, action taken by body to remedy, no recommendations

Summary

Mr C was unhappy that due to illegal and inconsiderate parking near his home, he was unable to safely use his driveway and felt that the council had disregarded his right to do so. He complained that they had failed to ensure that he could enter and exit his driveway, and failed to paint yellow lines or a 'keep clear' sign on the road. We found that the council had held a meeting with Mr C about his complaint and had in fact since refurbished an existing yellow line across his driveway and painted a 'keep clear' sign on the road, although there had been a delay in doing so. The council had then told Mr C that any complaints about him being blocked in by motorists parking across his driveway should be referred to the police. We took the view that the council had taken appropriate action in the circumstances.