## **SPSO** decision report



Case: 201100791, Scottish Prison Service

**Sector:** Scottish Government and devolved administration

**Subject:** policy/administration **Outcome:** no decision reached

## Summary

Mr C was to have parole from prison. However, when that was withdrawn at short notice, the various people involved in the arrangements did not know about it, even though he himself had been told. He wanted us to arrange a written reply about this from the prison. We arranged this and closed Mr C's case as we had found a practical settlement of the complaint, on the basis that we had arranged what he had asked for.