SPSO decision report



Case: 201101167, Clyde Valley Housing Association Ltd

Sector: housing associations

Subject: applications, allocations, transfers **Outcome:** not upheld, no recommendations

Summary

Mr C lived in what he described as a 'rough, troubled and vandalised estate' and asked for a move to another area. He was moved to a new-build property but complained that a month after he moved there the housing association took the decision to demolish the block where he had lived and pay a home loss allowance to all tenants who were displaced. He believed he should have been entitled to the allowance.

We found that the housing association had acted correctly. Irrespective of Mr C's belief that they had already been considering demolishing the property when he was allocated the new property, it was clear that the decision to do so was taken a month after he moved house. In coming to our decision we took into consideration that Mr C had requested the move to another area and that, by his own account, he had been moved from an undesirable area to a newbuild property.