

SPSO decision report



Case: 201004887, West Lothian Council
Sector: local government
Subject: handling of application (complaints by opponents)
Outcome: not upheld, no recommendations

Summary

Ms C complained on behalf of her mother about the way the council handled the application for planning consent for demolition of a two bedroom bungalow and construction of a two storey house granted by the council in respect of a neighbouring house which is within a Conservation Area.

There was no evidence, however, that the council failed to follow the appropriate procedures in respect of each of the applications. We also found that the council provided reasonable explanations of their actions in response to the complaints.