

## SPSO decision report

**Case:** 201101169, A Medical Practice, Ayrshire and Arran NHS Board

**Sector:** health

**Subject:** clinical treatment / diagnosis

**Outcome:** not upheld, no recommendations

### Summary

Mrs C complained on behalf of her son, Mr A, about his GP's refusal to refer him for a particular type of hospital test, an Exercise Tolerance Test (ETT), at her request. She was concerned that her son might have a heart condition, which an ETT would help to diagnose. However, it was clear from Mr A's medical records that he was not showing any relevant symptoms that would make a referral appropriate. We found that the GP had acted within NHS guidelines about ETT testing and we did not uphold the complaint.