SPSO decision report



Case: 201100832, Aberdeen City Council

Sector: local government

Subject: handling of application (complaints by opponents)

Outcome: not upheld, no recommendations

Summary

Ms C raised a number of issues about the handling of a planning application for a development next to her home. She said that the council did not reasonably consider the application and did not reasonably respond to concerns raised during the construction of the development. Ms C also raised concerns about the handling of her representations.

After taking independent advice from one of our planning advisers we did not uphold Ms C's complaints. We found that the council had taken account of the relevant material considerations (genuine planning considerations related to the purpose of planning legislation, which is to regulate the development and use of land in the public interest), and complied with their guidelines.

We were satisfied that the evidence demonstrated that the council took into consideration issues about privacy and overlooking, and the representations made by Ms C. We also found that the council had reasonably considered the proposed changes to the planning permission originally granted, had taken appropriate action and had responded to the concerns raised by Ms C. Finally, we were satisfied that the evidence demonstrated that the council had provided Ms C with reasoned responses to the issues she raised.