

## SPSO decision report

**Case:** 201101712, Greater Glasgow and Clyde NHS Board - Acute Services Division  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Mrs C complained to the board about the contents of a report that a consultant orthopaedic surgeon prepared after she attended his clinic. Mrs C felt that the report understated her true clinical condition at the time, as she had to attend hospital again some five months later with a swollen leg. She was dissatisfied with the board's response to her complaint.

After taking advice from our medical adviser, we found that the consultant's recording of the appointment was reasonable. He set out his findings, as well as his future plans should Mrs C's condition deteriorate. We noted that Mrs C had to attend hospital some five months after the clinic appointment, but did not find that this indicated that the consultant's report was inaccurate.