

SPSO decision report

Case: 201104973, Inverclyde Council
Sector: local government
Subject: handling of application (complaints by opponents)
Outcome: not upheld, no recommendations

Summary

When Mr C's neighbour was granted planning permission for an extension to his house in 2007, he objected to the application. His objections were considered and responded to in the planning report.

In November 2011, after the development started, Mr C complained to the council that the application was not reasonably considered. The council replied but Mr C was dissatisfied with their responses and complained to us that no impact assessment had been carried out and that the drawings submitted with the application had not been accurate. As part of our investigation, we obtained independent advice from a planning adviser. We did not uphold Mr C's complaint, as we found that the council had acted appropriately within their professional discretion.