

SPSO decision report

Case: 201004597, East Lothian Council
Sector: local government
Subject: policy/administration
Outcome: not upheld, action taken by body to remedy, no recommendations

Summary

Ms C complained about the former private let of a property in the council's area, and about the council's actions in respect of her former landlord, a serving councillor. Ms C alleged that the council unreasonably granted landlord registration to her landlord during an investigation into the presence of carbon monoxide in the property owned by him and failed to ensure that the landlord complied with his landlord registration responsibilities.

Our investigation found that the landlord had already been registered but had not told the council about a change in management responsibilities for the property tenanted by Ms C and another property. That was rectified by a meeting called swiftly by officials when the matter was brought to their attention, where the landlord was reminded of his responsibilities. In light of the action taken by the council, we did not uphold either complaint.