

Case: 201004187, Falkirk Council
Sector: local government
Subject: planning (handling of application)
Outcome: not upheld, action taken by body to remedy, no recommendations

Summary

Mr C complained that a development on land close to his home had been carried out without planning permission and that the council failed to take any action to resolve matter. Mr C also said that he and his neighbours had regularly complained about noise, smells and unauthorised dumping, and that trees had been cut down at the site without planning permission. Mr C said that this was to the detriment of an area which was considered to be of great landscape value. He also felt that the council failed to take his complaints seriously and try to sort things out.

Our investigation found that unauthorised work had been carried out but that the council had taken action to resolve the issue by requiring a retrospective planning application. While Mr C was not content with the steps taken by the council, we found their approach was appropriate in the circumstances.

The investigation also found that the council had investigated the noise complaints and pursued them with the tenant of the property concerned, and that they found no evidence of a noise issue.