## **SPSO** decision report



Case: 201102960, Scottish Prison Service

**Sector**: Scottish Government and devolved administration

**Subject**: personal property

**Outcome**: not upheld, no recommendations

## Summary

Mr C complained that the prison failed to adequately record property handed in from his partner and, as a result, it was not clear what had happened to the property. However, the officer who Mr C said his partner had handed in the property to said that his partner had not had the required proforma and, therefore, the property could not be accepted.

Although we tried to contact them, we were unable to discuss the matter with Mr C's partner. We made an enquiry to the Scottish Prison Service for further information. Following consideration of the complaint on the basis of the available information, there was no evidence to support Mr C's version of events over the prison's, therefore, we were unable to uphold his complaint.