

SPSO decision report

Case: 201103068, Perth and Kinross Council
Sector: local government
Subject: handling of application (complaints by opponents)
Outcome: not upheld, no recommendations

Summary

Mr and Mrs C bought their house in early 2010. It was part of a small, new development. The neighbouring property was occupied in late 2010 and in October that year the neighbours made a planning application for a double garage and store. Mr and Mrs C objected to this development but the application was granted. As they believed there had been errors and omissions associated with the planning process, Mr and Mrs C made a formal complaint to the council.

In the meantime, the neighbours made a further planning application for alterations and for an extension. This, too, was subsequently approved by the council, subject to conditions. Mr and Mrs C continued to complain that the council failed properly to consider the applications.

When we investigated the complaint we asked one of our planning advisers to provide advice on the way in which the council considered the applications. Our adviser was satisfied that the council followed the relevant process and acted appropriately.