

SPSO decision report

Case: 201100968, Inverclyde Council
Sector: local government
Subject: handling of application (complaints by opponents)
Outcome: not upheld, no recommendations

Summary

Mrs C complained about the council's handling of a planning application for an extension to a neighbouring property. In particular, she said that the council had failed to take into account her concerns about loss of privacy and traffic implications.

During our investigation we found that the council had in fact taken into account Mrs C's concerns. We were also satisfied that they had followed the relevant process and acted appropriately.