

SPSO decision report

Case: 201200044, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: behaviour related programmes (including access to)
Outcome: not upheld, no recommendations

Summary

Ms C, who is a prisoner, complained about a delay in accessing an offending behaviour programme. She was due to start a programme in December 2011 but was still waiting when she contacted us around three months later.

The Scottish Prison Service told us that Ms C started an offending behaviour programme at the end of April 2012. They explained that she was unable to access the earlier programme due to a conflict with another prisoner on that course. We decided that, in the circumstances, the delay was not unreasonable and we did not uphold the complaint.