SPSO decision report



Case: 201200608, Dumfries and Galloway NHS Board

Sector: health

Subject: clinical treatment/diagnosis

Outcome: no decision reached

Summary

Mr C, who is a prisoner, complained that the health board inappropriately failed to conduct an adequate occupational therapy assessment to inform his needs and requirements as a disabled prisoner. However, he was freed from prison whilst we were investigating his complaint and did not provide us with a contact address. We were unable to obtain a contact address for Mr C and we had no option but to close our file on his case.