

SPSO decision report

Case: 201201873, A Medical Practice in the Orkney NHS Board area
Sector: health
Subject: clinical treatment; diagnosis
Outcome: not upheld, no recommendations

Summary

Ms C complained that a medical practice she was registered with failed to properly assess her or her children with regard to their symptoms. Ms C was unhappy with the practice's assessment of her thyroid (a gland in the front inside area of the neck) and matters related to a parasite (an organism that lives on or in the body (host) from which it feeds) that she believed she and her family were suffering from.

We noted that Ms C was registered with the practice for approximately three months and within that period, tests were carried out on both Ms C and her two children. We considered that the practice had carried out reasonable and appropriate investigations and that there was no evidence of parasites.