

## SPSO decision report

**Case:** 201203824, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** personal property  
**Outcome:** not upheld, no recommendations

### Summary

Mr C, who is a prisoner, said the prison had unreasonably refused to allow him to have his music system in use. Mr C said he had been given permission to have the music system sent to him, so he was unhappy that he could not have it in use.

In investigating Mr C's complaint, the prison told us that Mr C had not been given permission to purchase the music system, and had arranged to have it purchased and sent to the prison without approval. They confirmed that they had looked at Mr C's music system after he received it, but that it exceeded the size of system that prisoners were permitted to purchase and have in use, and he was not allowed to have it. We were satisfied that the prison had appropriately taken a decision they were entitled to take and we did not uphold Mr C's complaint.