

## SPSO decision report

**Case:** 201301789, South Lanarkshire Council  
**Sector:** local government  
**Subject:** policy/administration  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained about the council's decision to reschedule road resurfacing work. He complained that they had not recorded the feedback on which their decision was based, or recorded the decision. Our investigation, however, found no evidence that the council had any obligation to record every piece of feedback received or every operational decision made.