SPSO decision report



Case:201302135, Orkney Islands CouncilSector:local governmentSubject:aids for the disabled (incl blue badges), chronically sick & disabled acts 1970/72Outcome:not upheld, no recommendations

Summary

Mr C complained that the council had decided to relocate a disabled parking space to a position further from his home. They had initially marked out the space close to his home. However, after consultation with other residents, they decided to move it to a position 15 metres further away. They explained that this space was the most appropriate location for the convenience of all car park users and provided access for blue badge holders and more space for wheelchair users, should this be required.

We considered the legislation in relation to parking places for disabled persons. Although the council had delayed in starting the consultation process, the decision to move the disabled parking space was one they were entitled to take. They had subsequently decided on its location in line with the relevant legislation. In view of this, we did not uphold Mr C's complaint.