

SPSO decision report

Case: 201302270, The City of Edinburgh Council
Sector: local government
Subject: policy/administration
Outcome: not upheld, no recommendations

Summary

Ms C submitted a planning application to the council. She was concerned about the comments that her neighbours made on the application. She corresponded with the council about this and remained dissatisfied at the end of their complaints procedure. She complained to us that the council had not reasonably responded to her correspondence. However, our investigation considered the correspondence and we found that their responses were reasonable.