## **SPSO** decision report



Case: 201302324, Dumfries and Galloway Council

Sector: local government
Subject: policy/administration

Outcome: not duly made or withdrawn, no recommendations

## **Summary**

Mr C originally submitted a complaint to us in June 2012 (case 201201234) about development at a holiday park. We issued a decision in February 2013, upholding that complaint. Mr C then made a related follow-up complaint (case 201302324) to us. In this, he complained that the council unreasonably failed to follow the correct policies and procedures in relation to the landscaping consent conditions on a planning application, enforce the consent conditions, and follow their own policy about a regional scenic area.

Mr C has since made a further related complaint (case 201304125) that the council delayed in responding to information about unauthorised excavation works and failed to investigate reports of unauthorised development. We, therefore, decided to close case 201302324 and to merge it with case 201304125. These complaints will be reported on together.