

SPSO decision report

Case: 201303293, Clackmannanshire Council
Sector: local government
Subject: neighbour disputes and antisocial behaviour
Outcome: resolved, no recommendations

Summary

Miss C complained that the council had failed to take reasonable action after she complained about antisocial behaviour by neighbours.

During our investigation, the council told us that the neighbours had moved out. As we were by that point satisfied that the council had shown us that they had taken Miss C's complaints seriously, and had liaised with other agencies, including the police, to investigate the matter, we decided that no further action on our part was needed.