

## SPSO decision report

**Case:** 201304136, University of Strathclyde  
**Sector:** further and higher education  
**Subject:** academic appeal/exam results/degree classification  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that when his appeal was rejected faculty tutors were asked for their opinions as part of the process, which he thought was unfair. He claimed that the university should not have allowed him to sit assessments because of his low attendance rate, that they had not followed their own procedures in dealing with his appeal and that they were negligent in handling his situation. When he submitted his senate appeal saying that he had new information, the university found that he had not in fact produced any new evidence and closed their consideration of his case.

Our investigation found that the university had followed all procedures properly, and had taken into account Mr C's circumstances in allowing him four attempts at the assessment. Mr C had not produced any substantial new information in relation to the appeal, as the procedure required.