SPSO decision report



Case: 201400904, University of St Andrews

Sector: further and higher education

Subject: policy/administration

Outcome: resolved, no recommendations

Summary

Miss C was a student at the university, studying towards a PhD. She did not pass her PhD and appealed against the decision of the examiners. This appeal, and Miss C's subsequent formal complaint to the university, were not upheld. Miss C felt that the university had failed to take account of their own policies and procedural guidelines when reaching their decision.

We did not issue a finding on this case as it was resolved to Miss C's satisfaction, following a review by the university of their previous position.