

SPSO decision report

Case: 201401371, Glasgow Caledonian University
Sector: further and higher education
Subject: academic appeal/exam results/degree classification
Outcome: not upheld, no recommendations

Summary

A decision was taken to suspend Mr C from a placement in the third year of his degree course and a fail was recorded against the placement. Mr C listed many points of dissatisfaction with the university, the majority of which were disagreement with their academic and professional judgements. Mr C said he understood that his suspension from placement would be recorded as a non-placement and that he would be allowed to undertake another placement as if it were his first attempt. He appealed the results of three courses that the university had recorded as fails. His appeal was partly upheld when the university decided that without his placement it was not possible to attempt one of his courses. His other two courses remained recorded by the university as fails and he was required to re-take them as second attempts. He did not do this as he felt he had been treated unfairly when he was suspended from his placement and a fail recorded. Our investigation considered all the correspondence between the university and Mr C, the university's appeals procedure, and the records of their investigation into his concerns. We found that the university had fully considered Mr C's circumstances and followed their procedures in dealing with his concerns and his appeal.