

## SPSO decision report

**Case:** 201404301, Dumfries and Galloway Council  
**Sector:** local government  
**Subject:** handling of application (complaints by applicants)  
**Outcome:** not upheld, no recommendations

### Summary

Mr C was a planning applicant who had his application refused. Mr C complained about what he felt to be inexplicable and unjustifiable inconsistencies in the council's approach to planning policy. He was concerned that the council had taken a different approach to determining the planning application for the development, compared with their processing of other planning applications that he regarded to be very similar and within the same local plan area.

We took independent advice from one of our planning advisers. Our adviser was satisfied that the council demonstrated that they dealt properly with their assessment and determination of this particular planning application, in terms of procedure and in full accordance with their statutory duties and obligations.

In the absence of evidence of administrative failure, we did not uphold the complaint.