

SPSO decision report

Case: 201404746, East Lothian Council
Sector: local government
Subject: neighbour disputes and anti-social behaviour
Outcome: not upheld, no recommendations

Summary

Ms C complained on behalf of Ms A that a warning letter she received from the council in October about her alleged behaviour was the first such notification she received. Ms A said that although she requested a meeting to discuss the situation, she was not given the opportunity to provide her side of the story. Ms C said that Ms A was being victimised and ignored.

We found that there was evidence that Ms A had been warned on occasions before October, and she had referred to this correspondence in her own letters. Ms A had also been given details of the complaints made against her, and been invited to call or meet to discuss them. She did not do so. We found no evidence to suggest that the council had failed to act in accordance with their anti-social behaviour policy, so we did not uphold the complaint.