

SPSO decision report

Case: 201405212, Perth and Kinross Council
Sector: local government
Subject: primary school
Outcome: resolved, no recommendations

Summary

Ms C complained to us about a meeting that the council had held about her son. She said that the minutes of the meeting were inaccurate and she wanted them to be destroyed.

During our investigation, the council told us that they had destroyed the minutes and that the only copies that now remained were held by us and their complaints team. They also confirmed that the minutes had not been sent to Ms C's son's new school. When we discussed this with Ms C, she confirmed that this resolved her complaint and, in view of this, we closed her case.