

## SPSO decision report

**Case:** 201405654, A Medical Practice in the Ayrshire and Arran NHS Board area  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Mrs C complained that her late husband (Mr C)'s GP practice did not properly investigate his underlying heart condition, which was diagnosed at a post-mortem examination. The practice were apologetic about Mr and Mrs C's experience but did not find any failings in the care given to Mr C.

We took independent advice from a medical adviser who is a GP. The adviser said that Mr C's symptoms were not consistent with possible angina (chest pain caused by an inadequate blood supply to the heart) or a heart attack. Therefore, we considered that the assessments, treatment and referrals to specialists were reasonable and appropriate. We did not uphold the complaint.