

SPSO decision report

Case: 201405741, Lanarkshire NHS Board
Sector: health
Subject: communication / staff attitude / dignity / confidentiality
Outcome: not upheld, no recommendations

Summary

Mr C complained that his prison health centre revealed information about his health to Scottish Prison Service (SPS) staff. Mr C also complained about the board's response to his complaint.

We looked at the board's investigation, and at an SPS investigation that was carried out in partnership with the board. The investigations concluded that no member of board staff was involved in revealing information about Mr C and, in the absence of any evidence to the contrary, it was not possible to dispute this. We found that the board's investigation of, and response to, Mr C's complaint were reasonable in the circumstances. We did not uphold Mr C's complaints.