

SPSO decision report

Case: 201502211, Fife Council
Sector: local government
Subject: council tax
Outcome: not upheld, no recommendations

Summary

Mr C had levies added to his council tax liabilities across two years due to late payment. Mr C complained to the council that these levies were unreasonable because he had not received the correspondence in which the council had advised him of his liability and that his payment was overdue. Mr C was of the view that without proof of his receiving the correspondence the council were unable to add levies to his liability. The council told him that there was no requirement for them to provide such proof.

Mr C complained to us. We decided that there was no requirement for the council to provide the type of proof Mr C sought and that the council's actions in adding the levies had been reasonable, so we did not uphold his complaint.