

SPSO decision report

Case: 201506127, Crown Office and Procurator Fiscal Service
Sector: Scottish Government and devolved administration
Subject: complaints handling
Outcome: not upheld, no recommendations

Summary

Mr C complained about a number of actions of the Crown Office and Procurator Fiscal Service (COPFS). Most were beyond our jurisdiction but Mr C also complained about how COPFS had responded to his complaint. We considered that, in their response, COPFS had addressed the issues Mr C complained of, gave him accurate information and reached views that, though Mr C disagreed with, they had discretion to reach. Consequently, we did not uphold his complaint about COPFS' complaints handling.