

## SPSO decision report

**Case:** 201507451, The City of Edinburgh Council  
**Sector:** local government  
**Subject:** statutory notices  
**Outcome:** not upheld, no recommendations

### Summary

Mrs C complained to us about the allocation of costs regarding two statutory notices served on her property. Mrs C said that the allocation of costs between the two notices was arbitrary and that the costs should be reduced.

Before Mrs C complained to us, the council had instructed a consultant to carry out an investigation of complaints regarding statutory notices, which included complaints about the allocation of costs. This investigation recommended that the costs of one of the statutory notices should be reduced to zero as the notice had been incorrectly served. Mrs C agreed with this, but said that some of the costs of the statutory notice that was not reduced to zero should have been apportioned to the other notice.

We found that the investigation carried out by the independent consultant had reasonably considered the complaints about the allocation of costs between statutory notices. We therefore did not uphold Mrs C's complaint.