

SPSO decision report

Case: 201508064, The City of Edinburgh Council
Sector: local government
Subject: statutory notices
Outcome: not upheld, no recommendations

Summary

Mr C complained to us about a statutory notice on his property. He complained that the council had failed to act on his assertion that his property had been damaged by the contractors carrying out the statutory notice work and that a breakdown of costs had not been provided to him either during the works or after completion. Mr C also complained that the council had failed to notify him properly of the statutory notice, and failed to manage the projects in line with their obligations.

During our investigations we examined the information provided by the council and Mr C. We found that Mr C had not raised the issue of his property being damaged until several years after the works had been completed and therefore the council had no obligation to act. We found that the council had provided Mr C with a breakdown of estimated costs during the works being carried out, and a breakdown of final costs when they were completed. We also found that Mr C had been notified of the statutory notices in line with council policy, and that the projects were managed in line with all council obligations. Therefore we did not uphold Mr C's complaints.