

## SPSO decision report

**Case:** 201508090, Greater Glasgow and Clyde NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Ms C said that a nurse injured her child's arm while removing a plaster cast. She complained to the board who made their own investigations but concluded that the cast had been removed in an appropriate way, and that neither the nurse or the doctor concerned had noted any injury.

We took independent nursing advice and we found that the records did not show any evidence of the child being distressed or injured. There was no evidence to show that the plaster cast had been removed in an inappropriate way. The complaint was not upheld.