

SPSO decision report

Case: 201508159, The City of Edinburgh Council
Sector: local government
Subject: statutory notices
Outcome: not upheld, no recommendations

Summary

Mr C raised a number of issues about the council's handling of statutory notices issued in relation to his property.

Our investigation found no evidence that the council had failed to follow the notification process in relation to the issue of the statutory notices or that they had failed to follow procedures in relation to the decision to administer the works on behalf of owners.

While we were concerned that the council's project file was incomplete in relation to the repairs carried out, the project had been reviewed by an independent adviser appointed by the council, who was satisfied that the works carried out were within the scope of the statutory notices and the final bill issued to owners was correct. We were also aware that action had been taken by the council to improve record-keeping in relation to project files for works undertaken to comply with statutory notices.