

SPSO decision report

Case: 201508379, A Medical Practice in the Lothian NHS Board area
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Ms C complained about a decision to reduce her thyroid medication following the results of a blood test.

We sought independent medical advice. The adviser said the change in medication dosage was reasonable and in line with guidance for managing thyroid disease.

We accepted this advice and did not uphold the complaint.