SPSO decision report



Case: 201508395, Scottish Prison Service

Sector: Scottish Government and devolved administration

Subject: progression

Outcome: not upheld, no recommendations

Summary

Mr C complained that his prospects of parole from prison were being hampered by delays in accessing relevant courses that he required to progress. However, our investigation showed that the Scottish Prison Service (SPS) were acting in line with their national policy in relation to the timetable for allocating him to any appropriate courses. In other words, there was no evidence the SPS were acting wrongly, so we did not uphold his complaint.