

SPSO decision report

Case: 201605508, Dumfries and Galloway NHS Board
Sector: health
Subject: communication / staff attitude / dignity / confidentiality
Decision: not duly made or withdrawn, no recommendations

Summary

Mr C complained about various aspects of the treatment he received at the prison health centre. He complained that the board failed to carry out an appropriate assessment of him, and failed to adequately manage his pain. During the course of our investigation, Mr C was liberated from prison. He did not provide us with a forwarding address so we were unable to communicate with him. In the circumstances, we discontinued our investigation.