

SPSO decision report

Case: 201700088, Queen Margaret University
Sector: universities
Subject: academic appeal / exam results / degree classification
Decision: not upheld, no recommendations

Summary

Mr C made a submission of an assignment to the university. Having submitted the assignment a year previously, and failed on that occasion, the university considered this to be his second submission of this work. When the second submission was also marked as a fail, Mr C was obliged to withdraw from his course, in line with university regulations.

Mr C complained that his second submission should not have been considered a second submission as his previous submission had been intended as a draft for feedback and his second submission had not been marked. We found that Mr C had not referred to his first submission as a draft until after he was aware it had been marked as a fail. We also found that he had not taken earlier opportunities to clarify that it had been intended as a draft. There was also evidence that the second submission had been marked. We did not uphold the complaints.