

SPSO decision report

Case: 201700896, Glasgow Kelvin College
Sector: colleges
Subject: admissions
Decision: not upheld, no recommendations

Summary

Mr C complained that he had unreasonably been denied access to a course at the college. We reviewed the college's applications policy, the entry requirements for the course, and a number of other policies. We found that there was no evidence that the college failed to follow the procedures in considering and rejecting Mr C's application. Therefore, we did not uphold this complaint.

During our investigation, the college explained that they were going to be reviewing the appeals process as a consequence of this complaint. We asked to be informed of the results of this review.