

SPSO decision report

Case: 201709257, **Scottish Prison Service**
Sector: Scottish Government and devolved administration
Subject: complaints handling
Decision: not upheld, no recommendations

Summary

Mr C complained that the Scottish Prison Service (SPS) made inaccurate statements about him in a letter. Mr C disagreed with views expressed by prison staff that were repeated in the letter.

We found that records provided by the SPS supported the content of the letter. While we noted Mr C's disagreement with the opinions of SPS staff as repeated in the letter and Mr C's reasons for disagreeing, his disagreement was not itself evidence of maladministration on the part of the SPS. We, therefore, did not uphold Mr C's complaint.