

## SPSO decision report

**Case:** 201800038, Lanarkshire NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Decision:** not upheld, no recommendations

### Summary

Mrs C complained to us about the care and treatment she received at Wishaw General Hospital following a fall at her home. Mrs C had hit her face and suffered deep cuts to her head which required stitches. Mrs C also sustained a fracture to her wrist. Mrs C was concerned that she was not admitted to hospital for observation and that no x-ray or scan was taken of her head.

We took independent advice from an adviser in emergency department medicine. We concluded that Mrs C received a thorough assessment when she attended the Minor Injuries Unit and that appropriate follow-up at the Fracture Clinic and Ear, Nose and Throat department were made. We found that there was no clinical justification for staff to arrange a head x-ray or a scan when Mrs C attended the hospital and that there was no requirement for her to be admitted to hospital for further observations. We did not uphold the complaint.